



General Aviation

Teesside International Airport (MME)

Schedule of Charges and Terms and Conditions of Use
For Privately Operated Aircraft

Edition One: 1st May 2021 – 30th April 2022
Revised 1st January 2022

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This document sets out Teesside International Airport Limited's ("the Company") Terms and Conditions of Use ("the Terms") and the Charges that will apply from the 1st May 2021 until 30th April 2022. All prices are exclusive of VAT, which is charged where applicable.

1.0 AIRCRAFT CHARGES FOR VISITING AIRCRAFT

* First approach at full rates, each subsequent approach charged at training rate.

1.1. Landing & Navigation:

The Landing & Navigation charge is payable for all arriving aircraft and is charged based on Maximum Take Off Weight (MTOW) in tonnes.

Weight Category	Landing & Navigation	Training Approaches* PER APPROACH
0 - 0.5 Tonnes	£7.50	£2.50
0.5 - 1 Tonnes	£15.00	£5.00
1 - 1.5 Tonnes	£22.50	£7.50
1.5 - 2.0 Tonnes	£30.00	£10.00
2.0 - 2.5 Tonnes	£37.50	£12.50
2.5 - 3 Tonnes	£45.00	£15.00
Over 3 tonnes	£19.50 per tonne or part thereof.	

1.2 Parking Charges:

The Aircraft Parking Charge is payable for each uninterrupted period of parking on the Airport and is assessed on the Maximum Take-off Weight of the Aircraft and the time it is parked. The first 2 hours parking is free.

Aircraft Parking Daily Rates	Rate
Less than 3 tonnes	£10.25 per day or part thereof
3-4.9tonnes	£51.25 per day or part thereof
5-9.9 tonnes	£102.50 per day or part thereof
10-19.9 tonnes	£153.75 per day or part thereof
Over 20 tonnes	£7.70 per tonne, per 24 hours

1.3 Passenger Charges

Passenger Charges	Rate
Passenger Load Supplement	£19.25 per departing passenger
Passenger Charges	Rate
Passenger Security Charge Applies to all Passengers	£5.00 per departing passenger
- Passenger Charges	Rate
Self-Check in Kiosk	£0.35 per departing passenger

1.4 Training Approaches:

Subsequent Touch & Go's and/or Go Around's are charged per approach. Refer to 1.1

1.5 Handling (Mandatory) for Visiting Aircraft

The Jet Centre is the designated FBO at Teesside International Airport and is able to provide a range of services to visiting non based aircraft. To find out more contact.

Tel: +44 (0) 330 4407 700

Fax: +44(0) 1325 331095

Email: jetcentre@teessideinternational.com

Web: <https://www.teessideinternational.com/teesside-jet-centre/>

2.0 AIRCRAFT CHARGES FOR BASED AIRCRAFT

* First approach at full rates, each subsequent approach charged at training rate.

2.1 Landing & Navigation:

The Landing & Navigation charge is payable for all arriving aircraft and is charged based on Maximum Take Off Weight (MTOW) in tonnes

2.2 Training Approaches:

Subsequent Touch & Go's and/or Go Around's are charged per approach.

Weight Category	Landing & Navigation	Training Approaches* PER APPROACH
0 - 0.5 Tonnes	£4.10	£2.00
0.5 - 1 Tonnes	£8.20	£4.00
1 - 1.5 Tonnes	£12.30	£6.00
1.5 - 2.0 Tonnes	£16.40	£8.00
2.0 - 2.5 Tonnes	£20.50	£10.00
2.5 - 3 Tonnes	£24.60	£12.00

2.3 Parking:

The Aircraft Parking Charge is payable for each uninterrupted period of parking on the Airport and is assessed on the Maximum Take-off Weight of the Aircraft and the time it is parked.

Weight Category		
	PER MONTH	PER DAY
0 - 1.5 Tonnes	£124	£4.00
1.5 - 2.0 Tonnes	£171	£5.50
2.0 - 2.5 Tonnes	£217	£7.00
2.5 - 3 Tonnes	£249	£8.00

2.4 Handling for Based Aircraft

Based aircraft are able to self-handle subject to receiving agreement from the Operations Director.

2.5 Discounts and Incentives for Commercial GA (based Aircraft)

Teesside International Airport is able to offer discounts for owners / operators wishing to base aircraft at the Airport including discounts for multiple based aircraft. To enquire please contact 01325 331001 - sland@teessideinternational.com .

3.0 HANGARAGE/ACCOMODATION

Teesside International Airport has a range of existing space or new build development opportunities available for hangars or office space.

Dependent on availability, we can offer ad-hoc or long term hangarage and would be keen to discuss new build development opportunities with owners or operators.

For more information, please email sland@teessideinternational.com

4.0 ANCILLARY CHARGES

4.1 Passes for based operators.

Permanent Passes	
Airside Area - 3 Year ID Pass	£90.00
Airside Area - 1 Year ID Pass	£40.00
Replacement of Lost or Stolen Pass	£140.00
Temporary Passes	
1-5 Day Pass	£15.00
6-60 Day Pass	£90.00

5.0 CONTACT DETAILS

Airport Duty Manager
+44 (0) 7938 488645
dutymanagers@teessideinternational.com

Jet Centre - FBO
+44 (0) 330 4407 700
jetcentre@teessideinternational.com

Air Traffic Control (Training Enquiries)
Visual Control Room
+44 (0) 1325 331033

6.0 STANDARD PAYMENT TERMS

6.1 Credit Facilities

Credit facilities will only be extended to operators where approval has been granted by the airport company. All operators incurring fees must pay prior to departure from the airport. Application for credit facilities will be considered by the Airport Finance Department.

6.2 Cash/Credit Cards/Cheque payments

Visa/Access payments can also be made by phone to the Jet Centre during office hours. +44 (0)330 4407 700. Please note that a fee of £2.50 will be charged on all card payments.

6.3 Credit Terms

Invoices are issued monthly, and payment should be made within 30 days of invoice date.

6.4 Disbursement Fee

Please note that the airport company will apply disbursement fee of 15% where applicable.

6.5 Dispensation

Teesside International Airport Limited may at its discretion dispense wholly or in part with any charge payable under this scale if satisfied that it is in the interests of Teesside International Airport Limited to do so in the particular case.

6.6 Interest

Interest will be charged at 3% above the Bank of England base rate on any account not paid within the credit terms.

6.7 Minimum Charge

On all transactions related to the Fees and Charges, there will be a minimum charge of £25.00 (+ VAT) for credit invoices.

6.8 Payment Terms

All credit accounts are payable within 30 days of the date of the invoice.

7.0. GENERAL PROVISIONS

The use of the Airport is subject to the further Terms and Conditions. All Operators shall comply with all reasonable instructions, orders and directions published from time to time by the Company.

- 7.1 The Company reserves the right at any time to amend, vary or discharge these Terms and Conditions upon giving notice.
- 7.2 The Company reserves the right to review the Airport Charges, the application of the Airport Charges and/or the qualifying conditions in respect of the Airport Charges or any Rebate and/ or Incentive from time to time.
- 7.3 The Unfair Contract Terms Act 1977 affects terms or notices which exclude or restrict liability for negligence. Teesside International Limited draws the attention of potential users of the Airport to paragraph 6.6 of these Conditions of Use which excludes their respective liability in certain circumstances.
- 7.4 Under Section 88(1) of the Civil Aviation Act 1982 the Company is entitled to detain and sell aircraft in respect of Airport Charges. Section 88(1) provides as follows:

“Where default is made in payment of Airport Charges incurred in respect of any aircraft at an aerodrome to which this section applies the aerodrome authority may (subject to the provisions of this section):

- a) detain pending payment either:
- (i) the aircraft in respect of which the charges were incurred whether or not they were Incurred by the person who is the Operator of the aircraft at the time when the detention begins; or
 - (ii) any other aircraft of which the person in default is the Operator at the time when the detention begins; and
- b) if the Airport Charges are not paid within 56 days of the date when the detention begins; sell the aircraft in order to satisfy the charges”.
- c) so long as an Aircraft shall be upon the Airport or upon any land within the Airport allotted by or rented from the Company, the Company shall have (under the Civil Aviation Act 1982) a continual lien both particular and general upon the Aircraft, for all Charges of whatsoever nature and whensoever incurred, which shall be or become due and payable to the Company in respect of that Aircraft or in respect of any other Aircraft of which the person in default is the Operator at the time when the lien is exercised and all such Charges shall be deemed to be in default for the purposes of S88 of the Civil Aviation Act 1982 from the date incurred until payment in full is made. The said lien shall not be lost by reason of the Aircraft departing from land in control of the Company but shall remain exercisable any time the Aircraft has returned to and is upon any such land so long as any of the said Charges whether incurred before or after such departure, remain unpaid.
- 7.5 Attention is drawn to paragraph 6.2.2 of the Conditions of Use under which the Company is entitled to charge interest on overdue accounts.

7.6 In the interests of safety and managing performance standards, each Operator and Airline will, as a condition of operating at the Airport, only contract with Handling Agents who have entered into the Company's Ground Handling Licence. The Licence contains the Company's requirements for operating ground handling services at the Airport and when signed on behalf of the Handling Agent and The Company confirms that those requirements are in place.

8.0. GENERAL CONDITIONS OF USE

8.1 The use of the Airport is subject to the following conditions:

8.1.1 Compliance with the local flying restrictions and remarks published from time to time in the AGA Section of the United Kingdom Air Pilot, and

8.1.2 Compliance with Airport Byelaws, instructions orders as published from time to time by the Company, the Civil Aviation Authority, the DfT or UK Border Authority.

8.2 The Operator shall pay the appropriate Charges for the landing, parking or housing of aircraft, as amended from time to time. The Operator shall also pay the appropriate charges for any supplies, services or facilities proved to him or to the aircraft at the Airport by or on behalf of the Company; the charges for such supplies, services or facilities shall (unless otherwise agreed before charges are incurred) be those as may from time to time be determined by the Company. All Charges shall be payable to the Company on demand and, whether a demand has been made or not, before the aircraft departs from the Airport.

8.2.1 The Company may, at its sole discretion, permit the operation to pay the sums referred to in paragraph 6.2 either:

- a) in accordance with terms for payment agreed in advance and in writing between the Company;
- b) and the Operator; or
- c) in accordance with terms for payment included in the invoice for such charges rendered by the Company to the Operator.

Provided that if the Operator fails to make payment in accordance with the terms of any such agreement or the terms of any such invoice or if the Operator or any other person commence any proceedings or takes any action which, in the opinion of the Company, could affect the ability of the Operator to pay the sums due under paragraph 6.2 all such sums shall become immediately payable.

8.2.2 The Company may in addition to the sums payable under paragraph 6.2 charge interest on all such sums if the Operator fails to pay such sums, either:

- a) prior to leaving the Airport;
- b) in accordance with terms agreed in writing between the Company and the Operator;

- c) in accordance with the terms for payment included in any invoice submitted to the Operator; or
- d) on the date that any sums became immediately payable under the proviso to paragraph 6.2.1.

As the case may be and such interest shall be calculated from the date upon which the charges to which it relates were incurred until the date of payment of the charges (both dates inclusive) at the base rate of Barclays Bank plc., or each day that such interest is payable plus 2% and such interest shall be paid at the same time as the charges to which it relates. Such interest shall be a charge payable in addition to the charges payable under clause 6.2.

8.3 So long as the aircraft, its parts and accessories shall be at the Airport or upon any land within the Airport allotted by or rented from the Company. The Company shall have a continual lien both particular and general for all Charges of whatsoever nature and whensoever incurred which shall be or become due and payable to the Company upon either:

- a) The aircraft its parts and accessories in respect of which the Charges were incurred whether or not they were incurred by the person who is the Operator at the time when the lien is exercised; or
- b) Any other aircraft, its parts and accessories of which the Operator in default is the Operator at the time when the lien is exercised and the right to a lien will not be lost because the aircraft departs from the land under the Company's control but shall continue and be exercisable when the aircraft has returned to land at the Airport so long as any of the said Charges, remain unpaid.

8.4 If payment of any such Charge is not made to the Company within 56 days after a letter demanding payment has been sent by post addressed to the registered owner of the aircraft at any place at which he carries on business, the Company shall be at liberty to exercise the rights in clause 6.3.

8.5 For scheduled services and any programmed charter service, the Company may require adequate security to be provided for the payment of Airport charges estimated to be payable for a period of up to six months in respect of such services prior to such services commencing.

8.6 The Company, nor its respective servants or agents shall be liable for loss of or damage to the aircraft, its parts or accessories or any property contained in the aircraft, occurring while the aircraft is on the Airport or is in the course of landing or take-off at the Airport, or being removed or dealt with elsewhere for the purpose of paragraph 6.4, arising or resulting directly or indirectly from any act, omission, neglect or default on the part of TIA or, the Company or its servants or agents unless done with intent to cause damage or recklessly and with knowledge that damage would probably result.

8.7 The Operator or its appointed handling agent shall furnish to the Company or to such other company as the Company may direct, in such forms as the Company may from time to time determine, information relating to the movements of its aircraft or aircraft handled by the agent at the Airport within 24 hours of each of these movements, including information

about the number of terminal arriving, departing and transit passengers and the volume of cargo and mail embarked and disembarked at the Airport, together with the name and address of the Operator who is to be invoiced.

- 8.8 The Operator or its appointed handling agent shall also furnish on demand in such form as the Company may from time to time determine details of the maximum total weight authorised in respect of each aircraft owned or operated by the operator.
- 8.9 The Operator or its appointed handling agent shall also furnish without delay details of any changes in maximum total weight authorised in respect of each aircraft owned or operated by the operator.
- 8.10 Where the Operator or its handling agent fails to provide the information required by this condition within the period stipulated herein, the Company shall be entitled to assess the charges payable hereunder by the Operator by reference to the maximum total weight authorised and the maximum passenger capacity of the aircraft type. The Operator shall pay the charge assessed by the Company.
- 8.11 The Operator or its appointed handling agent shall furnish to the Company within 28 days of written request made by the Company copies of aircraft load sheets to enable verification of all details with respect to the passengers carried on any or all flights departing from that Airport during a specified period. This provision shall also apply to the furnishing of copies of extracts from aircraft Flight Manuals to enable verification of aircraft weight and noise characteristics. The Operator shall, following a request in writing made by the Company, produce for inspection by any person duly authorised in writing by the Company the original copies of such documents.
- 8.12 The Operator shall not without the written consent of the Company be entitled in respect of any claim he may have against the Company or otherwise to make any set-off against or deduction from the charges provided for in these Conditions. The Operator must pay such charges in full pending resolution of any such claim.

9.0 LANDING CHARGES

- 9.1 Charges for the landing of aircraft are shown in the Schedule of Charges.
- 9.2 The Runway Charge on Landing will be assessed and payable on the basis of the Maximum take-off weight authorised.

10.0 SURCHARGES

10.1 Exceptional Policing Requirements:

Where any flight imposes an additional policing requirement over and above the services normally provided at the Airport, the Operations Director, or his nominated deputy, may require the Operator to pay a charge equivalent to the additional identified cost of policing that flight.

10.2 Exceptional Operational Requirements:

Where a flight imposes operational constraints, the Operations Director, or his nominated deputy may require the Operator to pay an additional charge.

10.3 De-icing:

Operators using the Airport during the winter schedule must have a contract in place for de-icing of their aircraft with an approved supplier, where a flight is diverted to the Airport and the Operator does not have a contract the Airport will provide services subject to payment of the appropriate charges.

11.0 HOUSING AND PARKING CHARGES

11.1 The charges for parking of aircraft at the Airport will be assessed and payable on the basis of the maximum total weight authorised (see paragraph 1.1).

11.2 The Parking Charges will be based on the total number of days or part days that the Aircraft has been parked on areas designated as Airport.

11.3 These Charges will apply whether the aircraft is secured to the ground or to a structure on the Airport or is left on the ground unsecured.

11.4 The standard Charges for parking an aircraft will be assessed and payable in accordance with the Charges set out in the Schedule of Charges.

11.5 The Airport Manager, or his nominated deputy, may at any time order an Aircraft Operator either to move a parked aircraft to another position or remove it from the Airport for safety or operational reasons. Failure to comply with the order within the period specified will render the Operator liable to a special charge which will be notified to the aircraft Operator at the time of the request to move the aircraft.

11.6 No Aircraft will be accepted for long term parking (48 hours plus) unless agreement has been obtained in writing from the Airport Manager or his nominate deputy.

12.0 PRMS

12.1 The Company shall provide (whether by itself or its sub contactor(s)) a service for all disabled persons and persons with reduced mobility from the designated point of arrival at the Airport to the Aircraft and from the Aircraft to a designated point of departure from the Airport. For the purpose of this paragraph the persons entitled to benefit from this service are as defined in Regulation (EC) No 1107/2006.

12.2 The Operator shall pay the appropriate Charge (PRM Charge) to the company in respect of the Company providing the service to disabled persons and persons with reduced mobility as published herein or a notified from time to time.

13.0. DISCOUNTS

The Company welcomes longer term agreements with Operators and as such Operators may apply to the Company for discounts for the operation of new services to new destinations or for increased frequencies to existing destinations. Such discounts need to be agreed in writing with the Company prior to the commencement of services.

The granting of all discounts and payment methods required shall be at the total discretion of the Company.

14.0. VALUE ADDED TAX

The Charges stated herein are exclusive of any Value Added Tax which may be chargeable in accordance with the provisions of the Value Added Tax 1994.

15.0. DISPUTE RESOLUTION

15.1 The Operator shall not, without the prior written consent of the Company, be entitled in respect of any Claim it may have against the Company to make any set-off against or deduction from the Charges. All Charges must be paid in full pending resolution of any such Claim.

16.0. AUTHORITY TO BOARD AIRCRAFT

The Company, its employees, or agents shall have the authority to board any Aircraft at the Airport for any purpose connected with the operation of the Airport and may require any Operator to pay any costs incurred by it in doing so.

16.1 Recovery/Removal of Aircraft

The Company shall have the right to remove or require the removal of any Aircraft from any part of the Airport where that Aircraft is in the reasonable opinion of the Operations Director in anyway impeding the safe and efficient operation of the Airport. This includes the removal of an aircraft from any aircraft parking stand where in the opinion of the Company the removal of that aircraft will enable a more efficient Airport operation.

The obligation to remove any aircraft is an obligation of the Operator of that aircraft who shall take steps to remove any such aircraft immediately upon receiving written notice from the Operations Director or nominated representative requiring such removal. Should an Airline/Handling Agent refuse to comply with a reasonable request to move the Aircraft for the purposes of 15.1, the Company shall be entitled to charge an additional fee a charge of eight times the published charge applicable to the aircraft type.

The Operator shall fully and effectively indemnify and hold harmless the Company from and against any and all loss damage costs liabilities and expenses howsoever incurred as a result of any removal or failure to remove an aircraft pursuant to use.

If the Operator is unable to comply with a Notice given by the Operations Director the Operator may request the Company to carry out the removal provided that the Operator shall enter into an indemnity in respect of all the costs of such removal and in respect of any loss damage costs liabilities and expenses which may be suffered or incurred by the Company in carrying out such removal and including any liability for loss or damage to property including that of the Company for or in respect of bodily injury (including death) which may be made against the Company and a waiver and exclusion of any liability on the part of the Company to the Operator for loss or damage caused to the aircraft by such removal other than any which is property attributable to the wilful misconduct of the Company, its servants or agents. Such indemnity to be in a form reasonably required by the Company.

The Company reserves the right at its discretion to carry out such aircraft removal where in the opinion of the Operations Director time is insufficient to submit a Notice pursuant to Clause 15.2 and safety at the Airport is jeopardised.

The Operator shall fully and effectually indemnify and hold harmless the Company against any and all loss damage costs liabilities and expenses that may be suffered and incurred by the Company in carrying out any aircraft removal.

17.0 GENERAL

The Company reserves the right at any time upon giving notice to amend, vary or discharge these terms and conditions of use.

Any enquiries should be addressed in the first instance to the Company Secretary's office.

The Contracts (Rights of Third Parties) Act 1999 is specifically excluded from the Terms.

17.1 Governing Law

These terms and conditions shall be governed by and construed in accordance with English law and the parties hereby submit to the exclusive jurisdiction of the English courts.

17.2 Legal Liability / Insurance

Each Operator, Airline and Handling Agent are, in addition to and without prejudice to the indemnities contained in the Terms, prior to the provision of service / operations at the Airport, required to:

- a) take out and maintain a policy in respect of comprehensive legal liability insurance covering the liability of the Operator, Airline or Handling Agent covering all Claims, including all airside locations / activities and for personal injury to or death of persons, damage to property including airside motor vehicle operation, war and terrorism cover all arising out of or in the course of or by reason of the supply of the operations / services and which insurance shall cover any legal liability which may be incurred by the Operator, Airline or Handling Agent or any of its employees or agents in respect of any Loss or Damage to any property (whether real or personal to

whomsoever belonging and including any financial or consequential loss) of whatever nature and howsoever arising in connection with the operations / services;

- b) ensure that the actual level of insurance cover purchased is at a level which will be determined according to type / location of the operation / service to be provided and will be advised to the Operator, Airline or Handling Agent on request but in any event the insurance shall fall within the following bands:
- (i) not less than £50,000,000 GBP (Fifty Million Pounds) public liability unless an alternative limit has been agreed by the company subject to type / location of operation / service.
 - (ii) unlimited liability in respect of non-airside private motor vehicle bodily injury / private motor vehicle property damage.
 - (iii) not less than £5,000,000 GBP (Five Million Pounds) commercial vehicle third party property damage.
 - (iv) not less than £10,000,000 GBP (Ten Million Pounds) employers' liability.

The minimum sums insured shall apply in respect of any one occurrence or series of occurrences arising out of one event but unlimited during the period of the policy.

18.0 DEFINITIONS & INTERPRETATION

Words denoting the singular number only shall include the plural and vice versa.

Words denoting the masculine gender include the feminine and neuter and vice versa. The expression 'persons' shall include any individual, partnerships, joint ventures, firms, businesses, companies, unincorporated associations and corporations and vice versa.

Reference to any statute or statutory provisions includes a reference to that statute or statutory provision as from time to time amended, extended or re-enacted or consolidated and all statutory instruments made pursuant to it.

These Terms shall be governed by and construed in accordance with, the laws of England.

All disputes arising out of or relating to the Terms shall be subject to the exclusive jurisdiction of the English Courts.

'Airport' means Teesside International Airport.

'The Company' shall mean Teesside International Airport whose registered office is at Cavendish House, Teesdale Business Park, Stockton on Tees, Tees Valley TS17 6QY.

'Operator' in relation to an aircraft, means the person for the time being having the management of that aircraft.

'Flight' has the same meaning as the Air Navigation Order, 1989 as amended.

References to a 'Certificate of Airworthiness' shall include any validations therefore and any flight manual or performance schedule relating to the aircraft.

'Maximum Take Off Weight' in relation to an aircraft means the maximum total weight of the aircraft and its contents at which the aircraft may take off anywhere in the world in the most favourable circumstances in accordance with the Certificate of Airworthiness in force in respect of the aircraft.

'Flight Classification' means classification within the following categories:

'Domestic Flight' means a flight where the Airport of both take-off and landing are the United Kingdom, Channel Islands or the Isle of Man (but excluding any offshore oil or gas rig) and there is no intermediate landing outside these areas.

'International Flight' means all flights other than Domestic Flights.

'Passenger' means any person carried on an aircraft with the exception of the flight crew and cabin staff operating the aircraft flight.

'International Departing Passenger' means any passenger who boards the aircraft through the International Departure Lounge at the Airport of departure or whose destination is a place outside the United Kingdom, Channel Islands or the Isle of Man. This definition will be applied in all cases for determining departure passenger charges notwithstanding that such a passenger may be travelling on a domestic flight as defined in paragraph 1.3 above.

'Transfer Passenger' means a passenger who arrives in an aircraft and departs from the Airport on an onward flight in another aircraft. Transfer passengers will land at Teesside International Airport, check in as appropriate and follow the normal departure process. Baggage for all transfer passengers will be subject to hold baggage screening requirements as directed by the Department for Transport ("DfT").

'Transit Passenger' means a passenger who arrives at the Airport in an aircraft and departs from the Airport in the same aircraft, where such an aircraft is operating a through flight transiting the Airport and includes a passenger in transit through the Airport who has to depart in a substituted aircraft because the aircraft on which the passenger arrived has been declared unserviceable.

'Terminal Departing Passenger' means any passenger aboard an aircraft at the time of take-off other than a Transit Passenger.

'The Time of Landing' means the time recorded by Air Traffic Services as the time of touch down of an aircraft and the 'Time of Take-Off' means the time recorded by Air Traffic Services as the time when the aircraft is airborne.

'Air Transport Movements' are landings and take-offs of an aircraft engaged in the transport of passengers, cargo or mail on commercial terms. All scheduled and loaded charter

movements are included. For the purpose of these statistics where flights are operated on a sub-charger basis the Operator is identified according to the flight number.

‘General Aviation Flight’ means any flight (except military) which is not a scheduled or non-scheduled service.

‘Passenger with Reduced Mobility’ means any arriving or departing passenger with reduced mobility or other disability as defined by Section 1 of the Disability Discrimination Act 1995.